



COVID-19 Update

March 23rd, 2020

Dear Valued Customers,

During the coronavirus outbreak, our focus is on the safety and well-being of our employees, who are vitally important to support you and your business, as well as the communities where we operate. Our second primary area of concern is the safety and continued service of our customers.

We are following guidelines from the Centers for Disease Control and Prevention, as well as from local and federal authorities, we monitor the situation daily.

We have implemented a number of actions including but not limited to:

- Instituting guidelines to limit virus spread and keep our employees healthy.
- Providing ongoing and transparent communications for our employees regarding our continuity plans and new preventive measures. We also established a direct line of communication that our employees can utilize to ask questions and obtain additional information.
- Implementing operational enhancements, in alignment with public health authority guidance, to limit employee and customer exposure to the virus.
- Implementing access restrictions at our global facilities, including strictly limiting visitor access to both our manufacturing and office facilities.
- Travel ban for all employees until further notice.
- Instituting thermal readings at our key manufacturing plant.

We are committed to continuing to provide the exceptional level of support our customers expect from us during this challenging time.

Please contact your TSE Brakes representative should you have any questions or concerns.

Thank you for your continued partnership.

Best regards,

Jean Gregoire, President TSE Brakes.

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